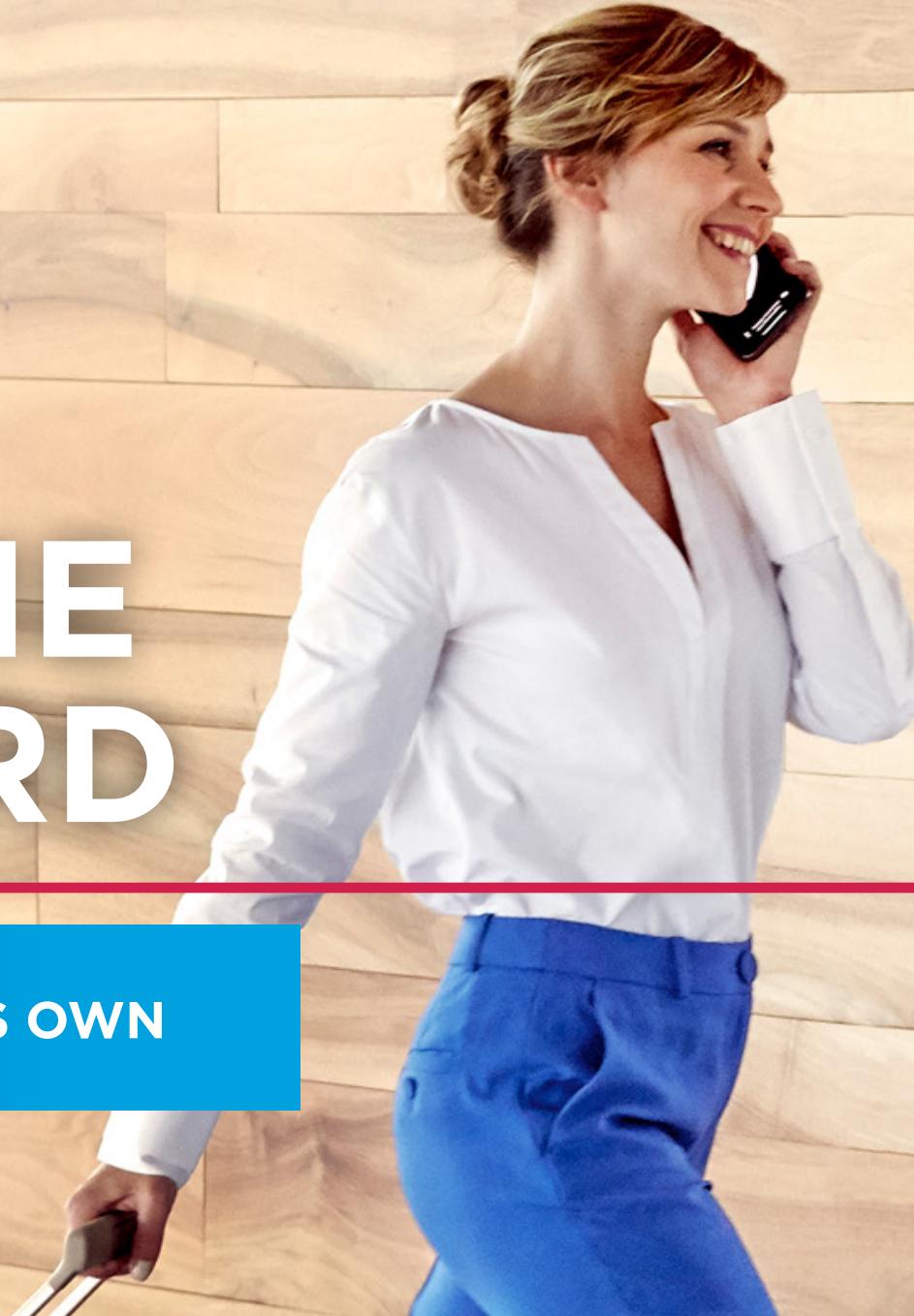


WELCOME ON BOARD

EVERY SEAT A CLASS OF ITS OWN

EDITION JULY 2019



AIRFRANCE 

KLM 

CONTENT

AIRFRANCE 



Long haul

La Première **4**

Business **5**

Premium Economy **6**

Economy **7**

Europe

Business **8**

Economy **9**

KLM 



Long haul

World Business Class **11**

Economy Comfort **12**

Economy Class **13**

Europe

Europe Business Class **14**

Economy Comfort **15**

Economy **16**

DELTA



Long haul

Delta One® **18**

Delta Premium Select **19**

Delta Comfort+® **20**

Main Cabin **21**

North and Central America - Caribbean

First Class **22**

Transcontinental Delta One® **23**

Delta Comfort+® **24**

Main Cabin **25**

GOL



Long haul

Premium Economy **27**

Conforto+ **28**

Economy **29**

Brazil

Conforto+ **30**

Economy **31**

Kenya Airways 



Long haul

Premier World **33**

Economy **34**

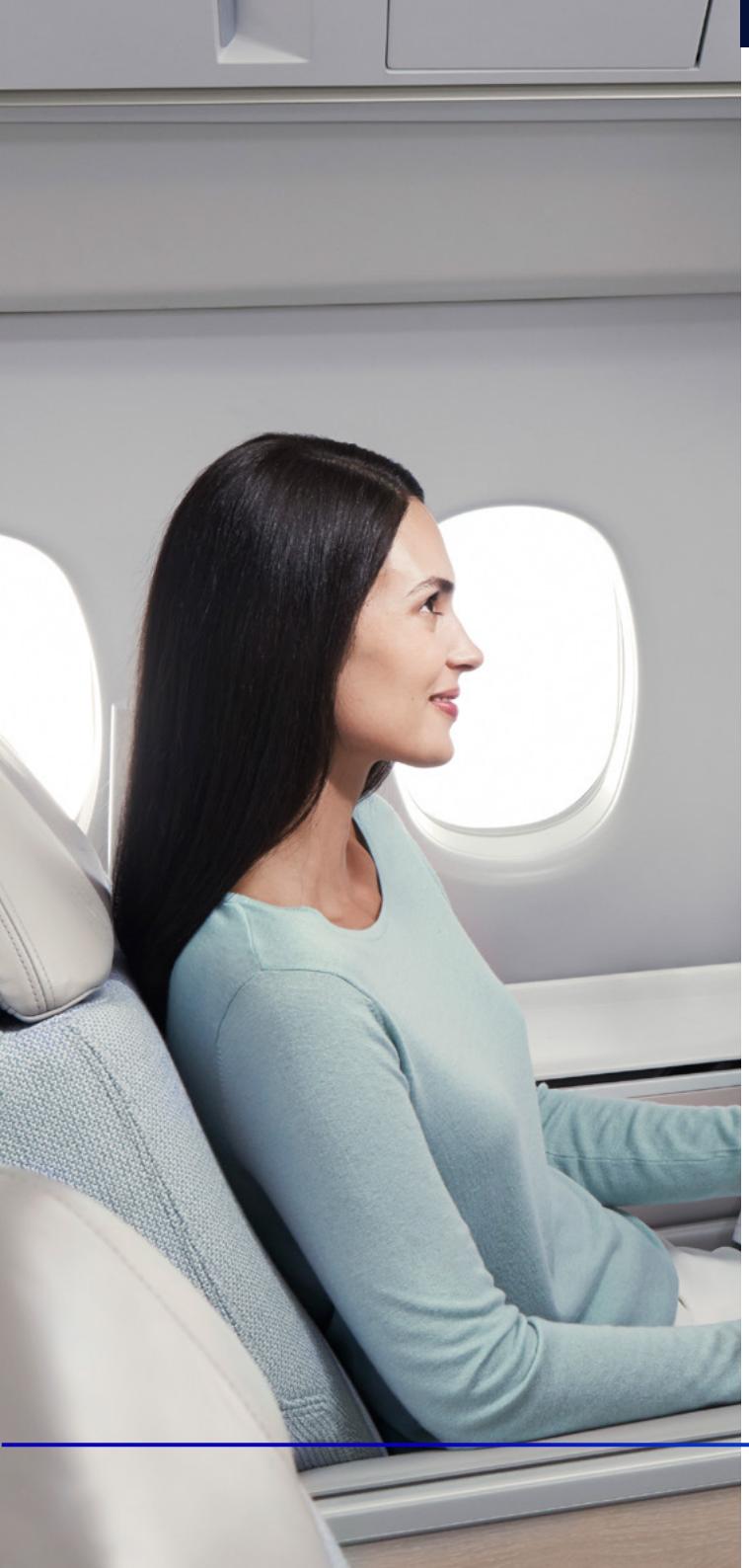
Africa - Indian Ocean

Premier World **35**

Economy **36**

Key **37**





LA PREMIÈRE - FIRST CLASS BY AIR FRANCE



Booking classes: P, F

Route network: More than 20 destinations from Paris worldwide.

	Airbus A380	Boeing 777-300
	No	Yes
	1 - 2 - 1 on main deck	1 - 2 - 1
	52-60 cm ¹	57-77 cm ¹
	180°	180°
	200 cm	201 cm ²
	10,4 inches	24 inches
	Yes	Yes
	Yes	Yes
	Partial ³	Partial ³

Customised service:

Personal welcome and assistance in Paris, limousine service to the plane, à la carte service on board with a choice of three appetizers, soup, caviar (on flights from Paris), three starters including a mixed salad, four main courses, a green salad, a cheese platter and several desserts (including Parisian Lenôtre pastries), Givenchy haute couture style travel sets.

More than a seat:

Either a private suite: The La Première cabin in the Boeing 777-300ER BEST offers four suites that provide a high degree of privacy on request. Thick curtains with leather tiebacks divide the suite from the rest of the cabin.

Or an open salon:

Each suite is also equipped with a comfortable upholstered stool facing the First Class seat. To enjoy the option of dining and working together.

¹ In seat or full-flat mode

² Total length of the suite: 230 cm - surface area: 3m²

³ Fleet fully equipped by 2020



BUSINESS - BUSINESS CLASS BY AIR FRANCE



Booking classes: J, C, D, I, Z, O

	Airbus		Boeing		
	A330-200, A340-300	A380	777-200, 777-300	777-200 ¹ , 777-300 ²	787-9
	2 - 2 - 2	2 - 2 - 2 on main deck	2 - 3 - 2	1 - 2 - 1	1 - 2 - 1
	54-61 cm ³	54-61 cm ³	54-61 cm ³	68 cm	68 cm
	175°	175°	175°	180°	180°
	200 cm	200 cm	200 cm	196 cm	200 cm
	10,4 inches	15 inches	15,4 inches	16 inches	16 inches
	Yes	Yes	Yes	Yes	Yes
	No	Yes	No	Yes	Yes
	No ⁴	Partial ⁵	Partial ⁵	Partial ⁵	Yes

Completely flat:

The seats in the Boeing 777-200 BEST and 777-300ER BEST as well as the Dreamliner offer direct access to the aisle from every seat. The cocoon-like seats offer maximum privacy and, when in full-flat mode, a full-flat seat.

four hot dishes to choose from. Digestifs and a wide selection of wines, or alternatively a quick meal that offers customers more time to relax or work. For scheduled departures after 9:00 pm from New York-JFK: 'Pre-Flight Dinner Service' in the lounge.

Exceptional gourmet experiences:

Relaxation in the SkyTeam Lounge, champagne before take-off, aperitif, 4-course dinner, up to

1 Boeing 777-200ER BEST

2 Boeing 777-300ER BEST

3 in seat or full-flat mode

4 only Airbus A330 fully equipped by 2020

5 fully equipped by 2020



PREMIUM ECONOMY - PREMIUM ECONOMY BY AIR FRANCE

SKY
PRIORITY

Booking classes: W, S, A

	Airbus			Boeing		
	A330-200	A340-300	A380	777-200, 777-300	777-200 ¹ , 777-300 ²	787-9
	2 - 3 - 2	2 - 3 - 2	2 - 4 - 2	2 - 4 - 2	2 - 4 - 2	2 - 3 - 2
	48,5 cm	48,5 cm	48,5 cm	48,5 cm	48,5 cm	51 cm
	102 cm	97 cm	97 cm	97 cm	97 cm	102 cm
	130°	123°	123°	123°	123°	130°
	13,3 inches	10,4 inches	12 inches	10,4 inches	12 inches	12 inches
	Yes	Yes	Yes	Yes	Yes	Yes
	Yes	No	Yes	No	Yes	Yes
	Partial ³	Partial	Partial ³	Partial ³	Partial ³	Yes

Personal haven of comfort:

Separate cabin between Business and Economy, 18 kg hand baggage, increased free baggage allowance (2 bags at 23 kg each), hard-shell seat, at least 40% more space than in Economy, height-adjustable head, leg and foot rests. Numerous practical shelves for personal items, noise-cancelling hi-fi headphones, adjustable reading lamp, travel set with various accessories, pure new wool blanket, feather

pillows, wide table top to work on, signature menus created for Premium Economy to choose from and much more.

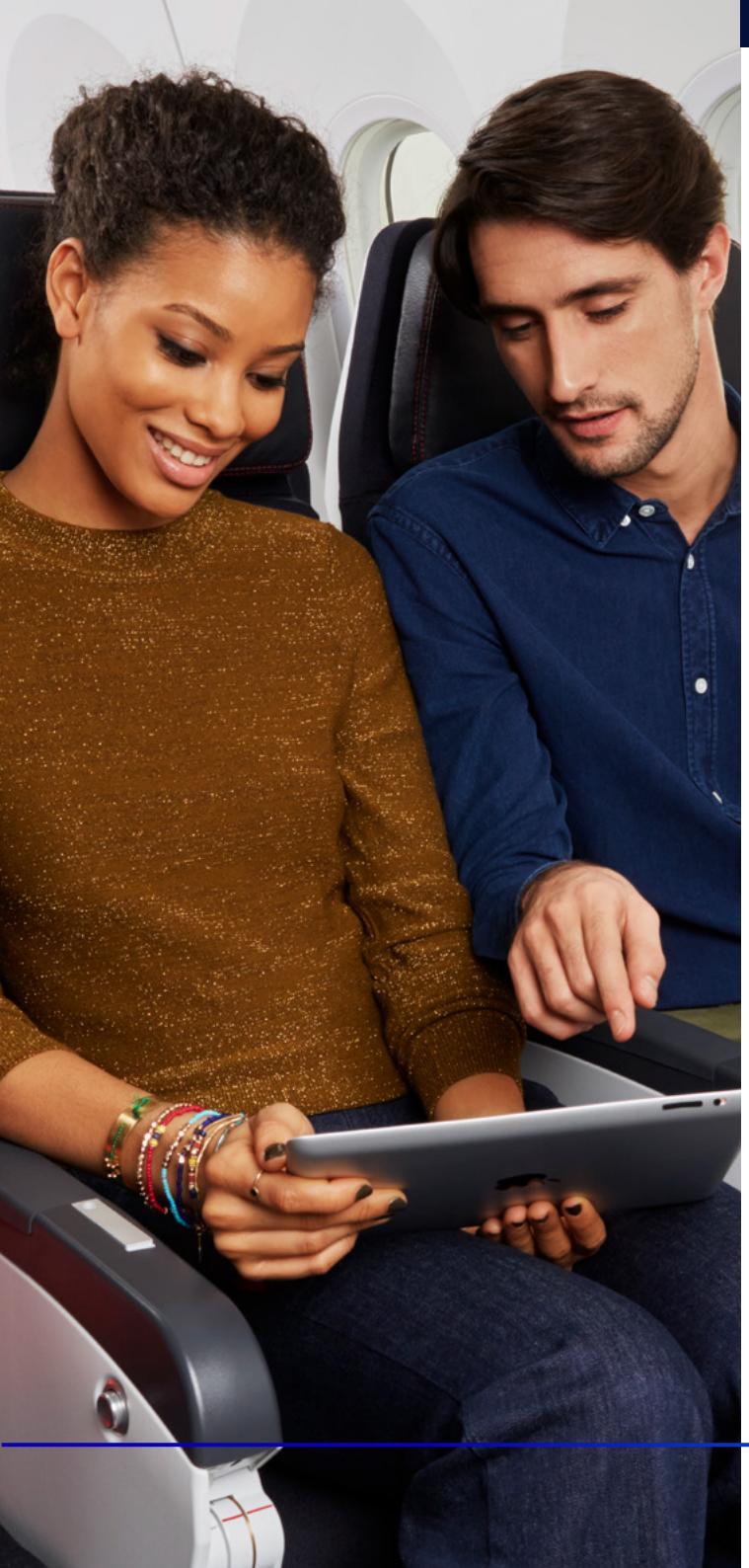
Additional services:

À la carte meals, AF Play app, lounge access and baggage options.

¹ Boeing 777-200ER BEST

² Boeing 777-300ER BEST

³ fully equipped by 2020



ECONOMY - ECONOMY CLASS BY AIR FRANCE

Booking classes: Y, B, M, U, K, H, L, Q, T, E, N, R, V, X, G

Airbus				Boeing		
	A330-200	A340-300	A380	777-200, 777-300	777-200 ¹ , 777-300 ²	787-9
	2 - 4 - 2	2 - 4 - 2	UD ³ : 2 - 4 - 2 MD ³ : 3 - 4 - 3	3 - 4 - 3	3 - 4 - 3	3 - 3 - 3
	44 cm	44 cm	47 cm	44 cm	43 cm	44 cm
	79 cm	81 cm	81 cm	81 cm	79 cm ⁴	82 cm
	118°	118°	118°	118°	118°	118°
	11,7 inches	6,4 inches	8,4 inches	6,4/9 inches	9 inches	11 inches
	Yes	No	Yes, in the bar	No	No	2/3rd row
	Yes	No	Yes	No	No	Yes
	Partial ⁵	Partial	Partial ⁵	Partial ⁵	Partial ⁵	Yes

The joy of comfort on board:

All seats feature soft and height-adjustable headrests with folding wings, a cushion and blanket for every seat. Sleeping mask, ear plugs, champagne as an aperitif on most flights, French cuisine and wines, specials (SPML). Second partially hot meal on flights longer than 6:30 hours, self-service buffet on longer flights, individual video screens and a wide range of films available; generous hand baggage limit of 12 kg.

Additional services:

Personal Airport Service in Paris can be booked by phone at +33 1 72 95 00 77, à la carte meals, AF Play app, lounge access, standard or priority seat reservations and baggage options.

¹ Boeing 777-200ER BEST

² Boeing 777-300ER BEST

³ UD: Upper deck, MD: Main deck

⁴ 2.5 cm more leg and knee space compared to the Boeing 777-200ER and 777-300ER

⁵ fully equipped by 2020



BUSINESS - BUSINESS CLASS BY AIR FRANCE



Booking classes: J, C, D, I, Z, O

	Airbus	Embraer
	A318, A319, A320, A321	170, 190
	2 - 2	2 - 2
	44-48 cm	45-48 cm
	76 cm	79 cm
	Partial ¹	No

Relaxation at the airport and spacious cabins:

Lounge access, the middle seat on board remains free/choice between window and aisle seats, wider seats (Airbus A319, A320, A321), generous carry-on baggage allowance of 18 kg, free baggage allowance of 2 x 32 kg pieces of baggage.

AF Play app:

Free newspaper and magazine downloads; on longer flights, video downloads are also available.

Exquisite cuisine:

Fine cold food on shorter flights, choice of hot food on longer flights. Special meals (SPML) are available free of charge for flights with a flight time of 2:30 hours or more.

¹ fully equipped by 2020

ECONOMY - ECONOMY CLASS BY AIR FRANCE

Booking classes: Y, B, M, P, U, F, K, H, L, T, W, S, A, Q, E, N, R, V, X, G

	Airbus	Embraer
	A318, A319, A320, A321	170, 190
	3 - 3	2 - 2
	44 cm	44 cm
	74 cm	79 cm
	Partial ¹	No

Culinary offer:

Hot and cold, alcoholic and soft drinks are included in the fare; On flights with a flight time of up to 2:15 hours, depending on the time of day, a croissant, savoury or sweet pastry, a sandwich or a sweet snack is served; for flights with a flight time over 2:15 hours, a hot snack is served in combination with a cold meal. Special meals (SPML) are available for free for flights with a flight time of 2:30 hours or more.

AF Connect:

Customer information service for all customers travelling in all travel classes is available in the event of service irregularities by SMS or email.

Additional services:

AF Play app (including free video downloads on longer flights), lounge access, seat reservation during check-in and baggage options.



¹ fully equipped by 2020





WORLD BUSINESS CLASS - BUSINESS CLASS BY KLM



Booking classes: J, C, D, I, Z, O

	Airbus	Boeing			
	A330-200, A330-300	747-400	777-200ER, 777-300ER	787-9	787-10
	2 - 2 - 2	UD and MD ¹ : 2 - 2	2 - 2 - 2	1 - 2 - 1	1 - 2 - 1
	54 cm	58 cm	50 cm	68 cm	53 cm
	180°	180°	180°	180°	180°
	190 cm	207 cm	202 - 205 cm	196 cm	198 cm
	18 inches	17 inches	16 inches	16 inches	18 inches
	Yes	Yes	Yes	Yes	Yes
	No	Yes	Yes	Yes	Yes
	Partial	No	Partial	Yes	Yes

The new World Business Class:

KLM long haul fleet is now entirely equipped with the new World Business Class. Both the new Boeing 787-9 and 787-10 Dreamliners are already equipped with the new World Business Class. Every seat can be transformed into a full-flat seat. The cabins were designed by Dutch designer Hella Jongerius. The carpets, wall design, curtains, blankets, seat covers and cushions have been perfectly matched and chosen according to her sustainability criteria.

Excellent service:

3-course meals served on porcelain dishes, fine wines, snacks between meals and

breakfast on longer flights, a coveted Delft miniature house souvenir filled with Dutch gin, travel essentials bag.

Anytime For You:

The innovative catering concept for more and more day flights². In addition to the 3-course menu, the new 'Anytime For You' offer includes a selection of five different dishes with a variety of flavours. Customers can choose from the new and additionally offered service until shortly before landing, regardless of whether they have previously selected the 3-course meal.

¹ UD: Upper deck, MD: Main deck

² currently AMS-JNB, BKK-AMS, KIX-AMS, NRT-AMS



ECONOMY COMFORT – THE SPECIAL ZONE WITHIN KLM'S ECONOMY CLASS

Booking classes: Y, B, M, U, K, H, L, Q, T, E, N, R, V, X, G

	Airbus		Boeing		
	A330-200	A330-300	747-400	777-200ER, 777-300ER	787-9, 787-10
	2 - 4 - 2	2 - 4 - 2	3 - 4 - 3	3 - 4 - 3	3 - 3 - 3
	45 cm	45 cm	45 cm	45 cm	45 cm
	89 cm	89 cm	89 cm	89 cm	89 cm
	116°	116°	116°	116°	116°
	Yes	Yes	Yes	9 inches	11 inches
	No	Yes	No	2/3rd row, 3/4th row,	Yes
	No	No	No	Yes	Yes
	Partial	Partial	No	Partial	Yes

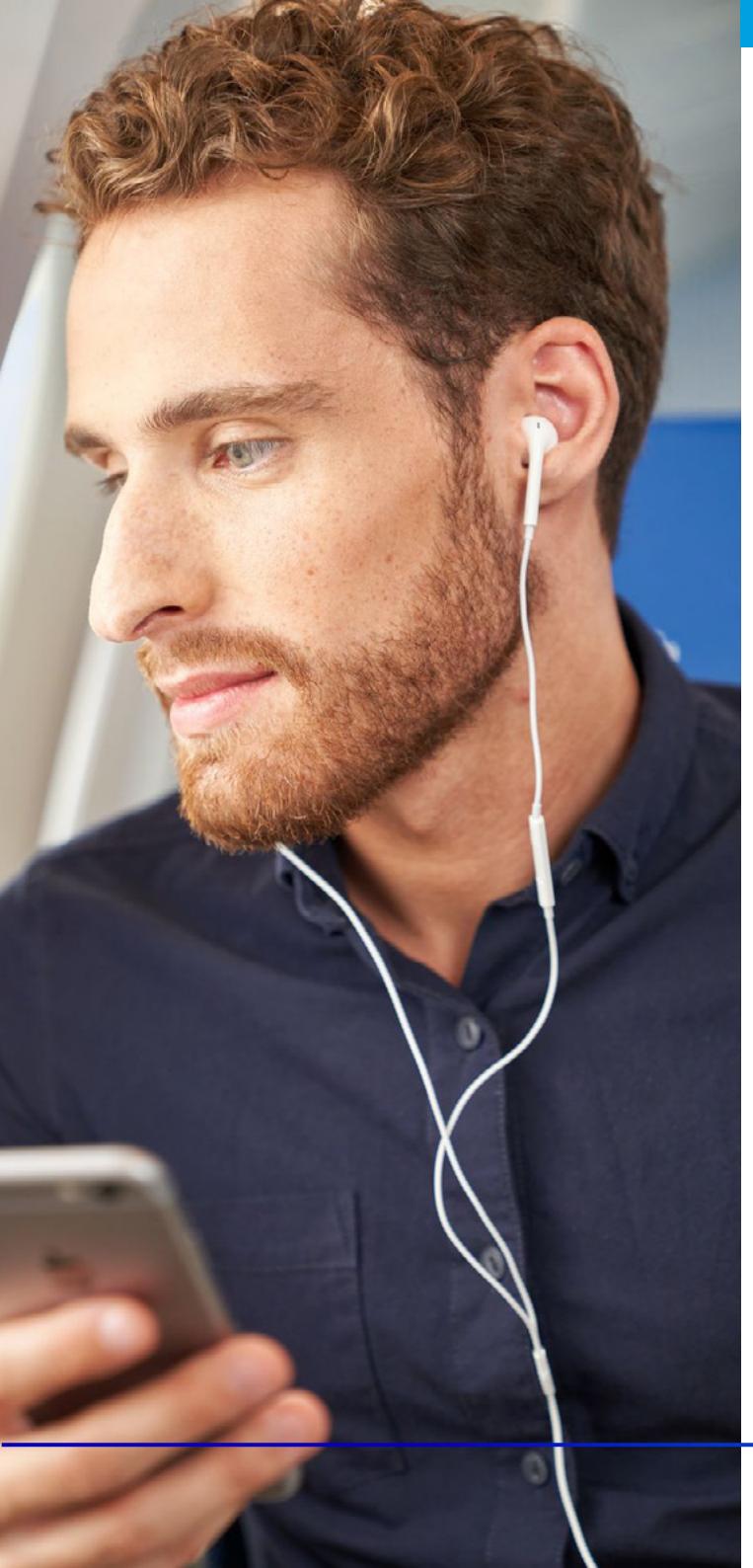
Free of charge for frequent flyers with the highest status level:

Flying Blue Platinum, SkyMiles® Diamond and Platinum Medallion members – subject to availability and provided the frequent flyer number is included in the reservation.

Treat yourself to more comfort:

Available to buy via KLM.com or Amadeus, Sabre and Travelport from 359 days to 48 hours before the departure time for €60 to

€180 or Flying Blue Miles depending on the route, season and time of booking. Can be booked up to 30 hours until the online check-in deadline. Reductions for Flying Blue Gold and SkyMiles Gold Medallion members (50%) and for Flying Blue Silver and SkyMiles Silver Medallion members (25%) off the Euro price, provided the frequent flyer number is included in the reservation.



ECONOMY – ECONOMY CLASS BY KLM

Booking classes: Y, B, M, U, K, H, L, Q, T, E, N, R, V, X, G

	Airbus	Boeing		
	A330-200, A330-300	747-400	777-200ER, 777-300ER	787-9, 787-10
	2 - 4 - 2	3 - 4 - 3	3 - 4 - 3	3 - 3 - 3
	45 cm	45 cm	45 cm	45 cm
	79 cm	79 cm	81 cm	79 cm
	103°	103°	103°	108°
	Yes	Yes	9 inches	11 inches
	No	Yes	2/3rd row, 3/4th row,	Yes
	No	No	Yes	Yes
	Partial	No	Partial	Yes

Personal service, pleasant ambience:

Ergonomic seating, cushions and blankets for every customer, numerous films, delicious warm meals or specials (SPML) and a wide selection of non-alcoholic and alcoholic drinks, generous hand baggage limit of 12 kg.

Additional services:

Paid lounge access, standard or priority seating reservations and baggage options.



EUROPE BUSINESS CLASS – BUSINESS CLASS BY KLM



Booking classes: J, C, D, Z

	Airbus	Embraer	
	737-700, 737-800, 737-900	175	190
	2 - 2	2 - 2	2 - 2
	44 cm	44 cm	44 cm
	84 cm	81 cm ¹	84 cm
	Yes	No	No

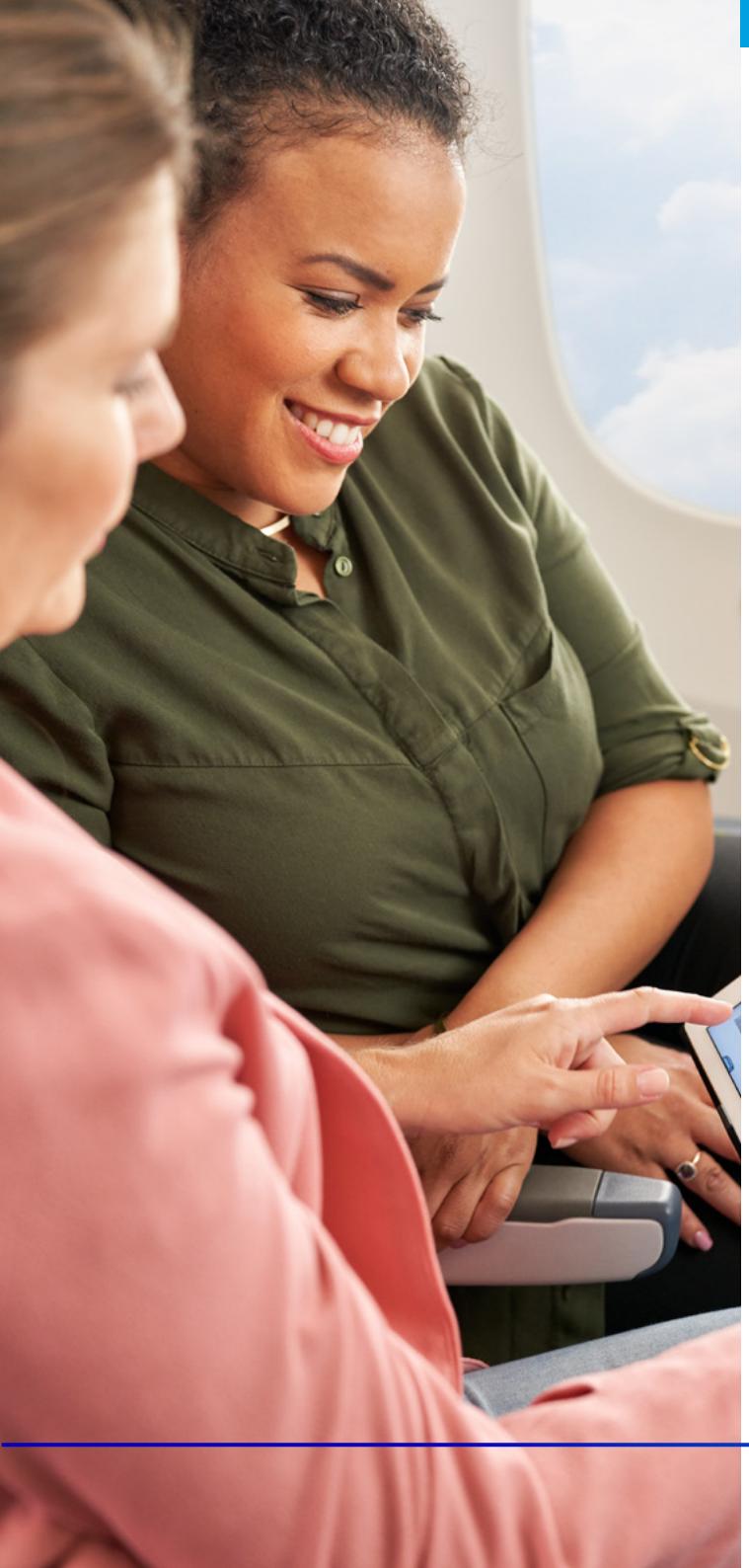
Personal space and more:

The middle seat remains free (73W, 738, 739)/
only the window and aisle seat (E75, E90),
generous 18 kg hand baggage allowance,
free baggage allowance of 2 x 32 kg pieces
of baggage.

Lounge access, excellent food and beverage service on the ground and on board:

Depending on the flight time either a selection
of sandwiches, tapas, salads, fruit and yoghurt
or a varied offer of different hot dishes
respective of the menu.

¹ Equipped with slimmer seats, the Embraer 175 boasts more legroom than conventional seats.



ECONOMY COMFORT – THE SPECIAL ZONE WITHIN KLM'S ECONOMY CLASS

Booking classes: Y, B, M, P, U, F, K, H, L, T, W, S, A, Q, E, N, R, V, X, G

	Boeing	Embraer
	737-700, 737-800, 737-900	175
	3 - 3	2 - 2
	45 cm ¹	45 cm
	84 cm	81 cm ²
	Yes	No

Free for frequent flyers with the highest status level and corporate customers:

Flying Blue Platinum, SkyMiles® Diamond and Platinum Medallion members, as well as Y, B and M class customers whose companies have entered into a corporate contract with KLM. Subject to availability and provided the frequent flyer number/OIN is included in the reservation ³.

More leg room:

Available to buy via KLM.com or Amadeus, Sabre and Travelport from 359 days to 48 hours before the departure time for €10 to €20 or Flying Blue miles depending on the flight time. Possible up to 30 hours beforehand with internet check-in. Reduction for Flying

Blue Gold and SkyMiles Gold Medallion members (50%) and for Flying Blue Silver and SkyMiles Silver Medallion members (25%) off the Euro price, provided the frequent flyer number is included in the reservation.

SkyPriority with Flex fare:

Customers who have booked a KLM Flex fare for a KLM-operated flight receive SkyPriority services at the airport.

¹ Adjustable backrest: Up to 50% more tilt angle than in Economy Class

² Equipped with slimmer seats, the Embraer 175 boasts more legroom than conventional seats.

³ For corporate customers, this is only possible during check-in.



ECONOMY – ECONOMY CLASS BY KLM

Booking classes: Y, B, M, P, U, F, K, H, L, T, W, S, A, Q, E, N, R, V, X, G

	Airbus	Embraer	
	737-700, 737-800, 737-900	175	190
	3 - 3	2 - 2	2 - 2
	45 cm	45 cm	45 cm
	79 cm	74 cm ¹	79 cm
	Yes ²	No	No

Enjoy your travels even on short flights:

Ergonomically shaped seat, depending on the flight time a duo of sandwiches and/or snacks, hot and cold non-alcoholic and alcoholic beverages. Customers who have booked a KLM Flex fare for a KLM-operated flight can make use of SkyPriority services at the airport.

KLM Connect:

Customer information service for all customers travelling in all travel classes is available in the event of service irregularities by SMS or email.

Meet & Seat:

For single customers with Facebook or LinkedIn profiles on all flights operated by KLM up to 1 hour before departure.

Additional services:

Paid lounge entry, standard or priority seating reservations and baggage options.

¹ Equipped with slimmer seats, the Embraer 175 boasts more legroom than conventional seats.

² Boeing 737-700: Row 7, 738: Row 7-9, 739: no





DELTA ONE® - BUSINESS CLASS BY DELTA AIR LINES



Booking classes: J, C, D, I, Z

	Airbus	Boeing			
	A330-200, A330-300	A350-900	767-300, 767-400	777-200ER	757-200
	No	Yes	No	Yes	No
	1 - 2 - 1	1 - 2 - 1	1 - 2 - 1	1 - 2 - 1	2 - 2
	53 cm	53 cm	53 cm	56 cm	50 cm
	180°	180°	180°	180°	180°
	203 cm	194 cm	198 - 205 cm	198 cm	193 cm
	Up to 15.4 inches	18 inches	10.6 inches	18 inches	16 inches
	Yes	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes	Yes

Every detail is carefully thought through from start to finish:

Free entrance to the Delta Sky Club® before your flight.

Flat bed seat on all intercontinental flights. Direct aisle access from any seat (except Boeing 757-200), noise-cancelling headphones and TUMI kit with earplugs and eye mask, Kiehl's since 1851® Lip Balm #1, hand and body lotion and all other travel essentials. An ergonomic lumbar support, Westin

Heavenly® in-flight bedding and shoe rack, champagne, chef-curated menus, and options from ATL, JFK, several routes between the U.S. and Europe, Asia and Australia to pre-order dishes, with fine wines, selected by Master Sommelier Andrea Robinson, to complete the offer.



DELTA PREMIUM SELECT - PREMIUM ECONOMY BY DELTA AIR LINES

SKY
PRIORITY

Booking classes: P, A, G

	Airbus	Boeing	
	A350-900	777-200ER	757-700
	2 - 4 - 2	2 - 4 - 2	2 - 2
	49 cm	49 cm	53 cm
	96 cm	97 cm	94 cm
	13.3 inches	13.3 inches	11 inches
	Yes	Yes	Yes
	Yes	Yes	Yes

Superior cabin on selected intercontinental flights:

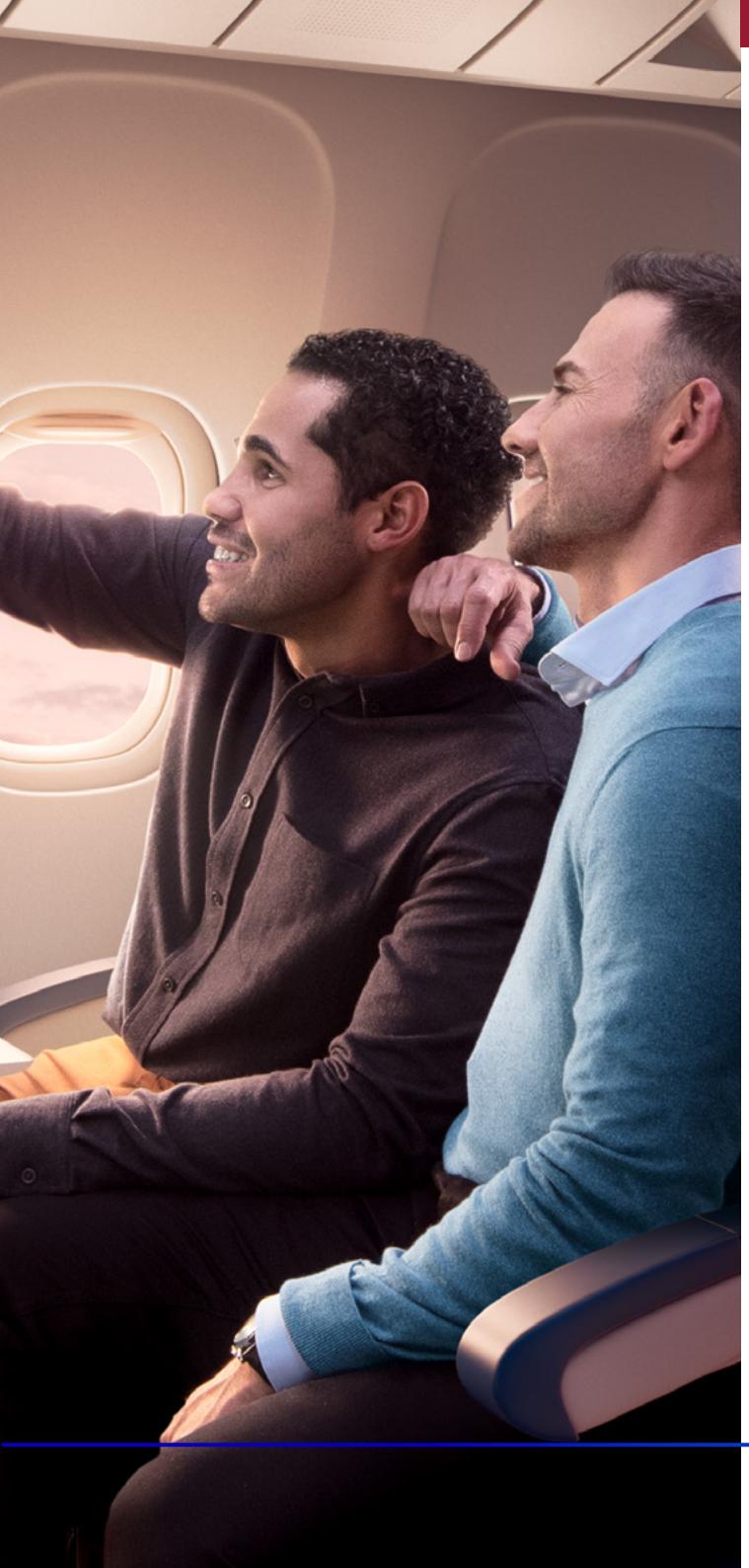
More legroom, larger, more tilted seats, foot and leg rests on A350-900 (359) flights. Food is served on fine crockery and customers are assigned a flight attendant.

Exclusive amenities for Delta Premium Select:

TUMI kit with Malin+Goetz amenities, LSTN headphones, socks, eye mask, earplugs and more. A Westin Heavenly® duvet ensures a special feel-good experience on board.

Premium food on board:

Food is served on beautiful Alessi plates. Wine, beer and spirits are also served in fine glasses.



DELTA COMFORT+® - THE SPECIAL ZONE WITHIN DELTA AIR LINES' ECONOMY CLASS

Booking classes: W plus Y, B, M, H2, H, Q, K2, K, L, U, T, X, V ('dual inventory product')

	Airbus	Boeing		
	A330-200, A330-300	767-300, 767-400	777-200	757-200
	2 - 4 - 2	2 - 3 - 2	3 - 3 - 3	3 - 3
	46 cm	45 cm	47 cm	44 cm
	89 cm	89 cm	89 cm	89 cm
	Up to 15 cm	Up to 15 cm	Up to 15 cm	Up to 15 cm
	Up to 9 inches	Up to 9 inches	11 inches	Up to 9 inches
	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes

Additional amenities:

Priority boarding, dedicated overhead compartment, cushions, blanket and travel kit with sleeping mask and earplugs, and free alcoholic beverages.

Booking as a fare or service option:

On almost all flights, Delta Comfort+ is available to buy via GDS or delta.com – subject to availability.

Free service for frequent flyers:

SkyMiles® Diamond and Platinum Medallion will receive 1 free upgrade to Delta Comfort+ shortly after ticketing. SkyMiles Gold and Silver Medallion members benefit from an upgrade to Delta Comfort+ 3 days/1 day prior to departure¹. Flying Blue Platinum, Gold and Silver members are invited to sign up for an upgrade via 'My Travels' on delta.com. Allocation then takes place at the gate of the respective flight according to availability.

¹ Respective of the deadline, provided the frequent flyer number is included in the reservation.



MAIN CABIN - ECONOMY CLASS BY DELTA AIR LINES

Booking classes: Y, B, M, H2, H, Q, K2, K, L, U, T, X, V

	Airbus	Boeing			
	A330-200, A330-300	A350-900	767-300, 767-400	777-200	757-200
	2 - 4 - 2	3 - 3 - 3	2 - 3 - 2	3 - 3 - 3	3 - 3
	46 cm	46 cm	45 cm	47 cm	44 cm
	79-81 cm	79-81 cm	79-81 cm	79-81 cm	79-84 cm
	Up to 10 cm	Up to 10 cm	Up to 10 cm	Up to 10 cm	Up to 10 cm
	Up to 9 inches	11 inches	Up to 9 inches	11 inches	Up to 9 inches
	Up to row 19 ¹	Yes	First 5 rows of Economy Class	Yes	Yes
	Yes	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes	Yes

High comfort, best on-board entertainment:

Free standard seat reservation², free entertainment with Delta Studio® including numerous films in different languages, free messenger usage via WhatsApp, iMessage and Facebook Messenger, delicious warm meals or specials (SPML) and a wide selection of drinks including Starbucks® coffee, beer, Avissi prosecco and wine, a sleeping set and a payable option of preferred seating.

¹ Airbus A330-300: up to row 18

² excluding Basic Economy fare

FIRST CLASS -

FIRST CLASS BY DELTA AIR LINES



Booking classes: F

Routes: on all flights of more than 750 miles (approx. 2:30 hours flight time)¹

	Airbus		Boeing									Embraer	Canadair
	A319, A320	A321	717-200	737-700	737-800	737-900	757-200	757-300	767-300	MD-88, MD-90	170, 175	700, 900	
	2 - 2	2 - 2	2 - 2	2 - 2	2 - 2	2 - 2	2 - 2	2 - 2	2 - 2 - 2	2 - 2	1 - 2	1 - 2	
	53 cm	53 cm	50 cm	50 cm	53 cm	53 cm	53 cm	53 cm	47 cm	50 cm	51 cm	50 cm	
	91 cm	94 cm	94 cm	94 cm	97 cm	94 cm	94-102 cm	94-97 cm	94-97 cm	94 cm	94 cm	91 cm	
	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	up to 13,7 cm	
	Partial. Up to 11 inches ²	Up to 11 inches	No	Up to 11 inches	No	No	No						
	Partial	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	
	Partial	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	

A first-class travel experience on flights within America:

Premium seats with generous legroom, priority boarding and disembarkation, choice of window and aisle seats, complimentary drink before take-off, mostly individual on-board entertainment. Complimentary Billboard ergonomic headphones, Westin Heavenly® in-flight bedding, in-flight snacks adapted to the flight time (flights

<1,450 km), breakfast and lunch on flights departing between 5:00 and 13:30 and dinner on departures between 16:00 and 20:00. A selection of savoury snacks between meals (1,450 km to 2,250 km), or a complete food service with a selection of healthy meal options on flights over 2,250 km. Customers can choose between various meals. Starbucks® coffee and alcoholic beverages (including cocktails on Delta Shuttle

flights between LAX-SFO, LGA-DCA, LGA-BOS, LGA-ORD, SEA-LAX, SEA-SFO), access to free premium entertainment with Delta Studio®, if available, free upgrades for SkyMiles® Medallion members.

¹ On selected flights, Business Class is available instead of First Class, but although the benefits vary, our customers are always sure to enjoy the exceptional Delta service

² on all Airbus A319 and most Airbus A320



TRANSCONTINENTAL DELTA ONE® - BUSINESS CLASS BY DELTA AIR LINES BETWEEN THE WEST AND EAST



Booking classes: J, C, D, I, Z

Leg 1: JFK-SFO, JFK-LAX, JFK-SEA, JFK-SAN, JFK-LAS, DCA-LAX, BOS-SFO, BOS-LAX, ATL-HNL, MSP-HNL

	Boeing	
	767-300	757-200
	1 - 2 - 1	2 - 2
	53 cm	56 cm
	180°	180°
	200 cm	193 cm
	Up to 15,4 inches	Up to 15,4 inches
	Yes	Yes
	Yes	Yes
	Yes	Yes

Delta Sky Club®:

Free access, offering a new menu, selection of premium drinks with local flair and space to work and relax.

Traveling from coast to coast in optimal comfort:

Flat bed with Westin Heavenly®-In-Flight bedding, noise-cancelling headphones and a TUMI kit ([see page 18](#)), choice between window

and aisle seats, varied on-board entertainment, 3-course menu for long-haul service and a selection of fine wines.

¹ Only available on flights running with Boeing 767-300 or 757-200

DELTA COMFORT+® -

THE SPECIAL ZONE WITHIN DELTA AIR LINES' ECONOMY CLASS

Booking classes: W plus Y, B, M, H2, H, Q, K2, K, L, U, T, X, V ('dual inventory product')

	Airbus		Boeing										Embraer	Canadair
	A319, A320	A321	717- 200	737- 700	737- 800	737- 900	757- 200	757- 300	767- 300	MD-88	MD-90			
												170, 175	100, 200	700, 900
	3 - 3	3 - 3	3 - 3	3 - 3	3 - 3	3 - 3	3 - 3	3 - 3	2 - 3 - 2	2 - 3	2 - 3	2 - 2	2 - 2	2 - 2
	44 cm	46 cm	46 cm	44 cm	44 cm	44 cm	44 cm	44 cm	45 cm	46 cm	46 cm	46 cm	44 cm	44 cm
	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	79 cm	86 cm
	Partial. Up to 9 inches ¹	Up to 9 inches	No	Up to 9 inches	No	No	No	No	No					
	Yes	Yes	Yes	No	Yes	Yes	Partial	Yes	Partial	No	Row 10-12	No	No	No
	Yes	Yes	Yes	Yes	Yes	Yes	Partial	Yes	Partial	No	No	No	No	No
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes

Additional amenities:

Priority boarding, personal overhead compartments, padded headrests, free meals between ATL/MSP and HNL, free alcoholic beverages including Avissi or La Marca prosecco on all international flights and on transcontinental routes between JFK, BOS/ DCA and LAX, SEA, SFO. Additional features of these transcontinental routes include free Luvo® wrap, Greek frozen yoghurt, sleeping goggles, earplugs, blanket and pillows.

Booking and free service for frequent flyers:

[See page 20](#)

¹ on all Airbus A319 and most A320

MAIN CABIN -

ECONOMY CLASS BY DELTA AIR LINES

Booking classes: Y, B, M, H2, H, Q, K2, K, L, U, T, X, V

	Airbus		Boeing										Embraer	Canadair
	A319, A320	A321	717- 200	737- 700	737- 800	737- 900	757- 200	757- 300	767- 300	MD-88	MD-90	170, 175	100, 200	700, 900
	3 - 3	3 - 3	2 - 3	3 - 3	3 - 3	3 - 3	3 - 3	3 - 3	2 - 3 - 2	2 - 3	2 - 3	2 - 2	2 - 2	2 - 2
	44 cm	44 cm	46 cm	44 cm	44 cm	44 cm	53 cm	44 cm	45 cm	46 cm	46 cm	46 cm	44 cm	44 cm
	76- 81 cm	76- 79 cm	79 cm	76- 79 cm	79- 81 cm	76- 79 cm	76- 84 cm	76- 79 cm	79- 81 cm	79- 84cm	76- 79 cm	79 cm	79 cm	79 cm
	Partial up to 9 inches ¹	Up to 9 inches	No	Up to 9 inches	Up to 9 inches	Up to 9 inches	Partial up to 9 inches	Partial up to 9 inches	Up to 9 inches	No	No	No	No	No
	Yes	Yes	Yes	No	No	Yes	Partial	Yes	Partial	No	No	No	No	No
	Yes	Yes	Yes	Yes	Yes	Yes	Partial	Yes	Partial	No	No	No	No	No
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes

Fly comfortably at the best price:

Free standard seat reservation, free meals on selected flights² or choice from the Flight Fuel menu incl. alcoholic beverages for an additional charge on selected short flights, free snacks and non-alcoholic drinks on all flights, free beer and wine on Delta Shuttle flights (see page 24), free films, music, games, TV, HBO® and SHOWTIME® with Delta Studio® on mobile devices using the Gogo Entertainment App or the backrest screen (if available). Free messenger usage via WhatsApp, iMessage and Facebook Messenger.

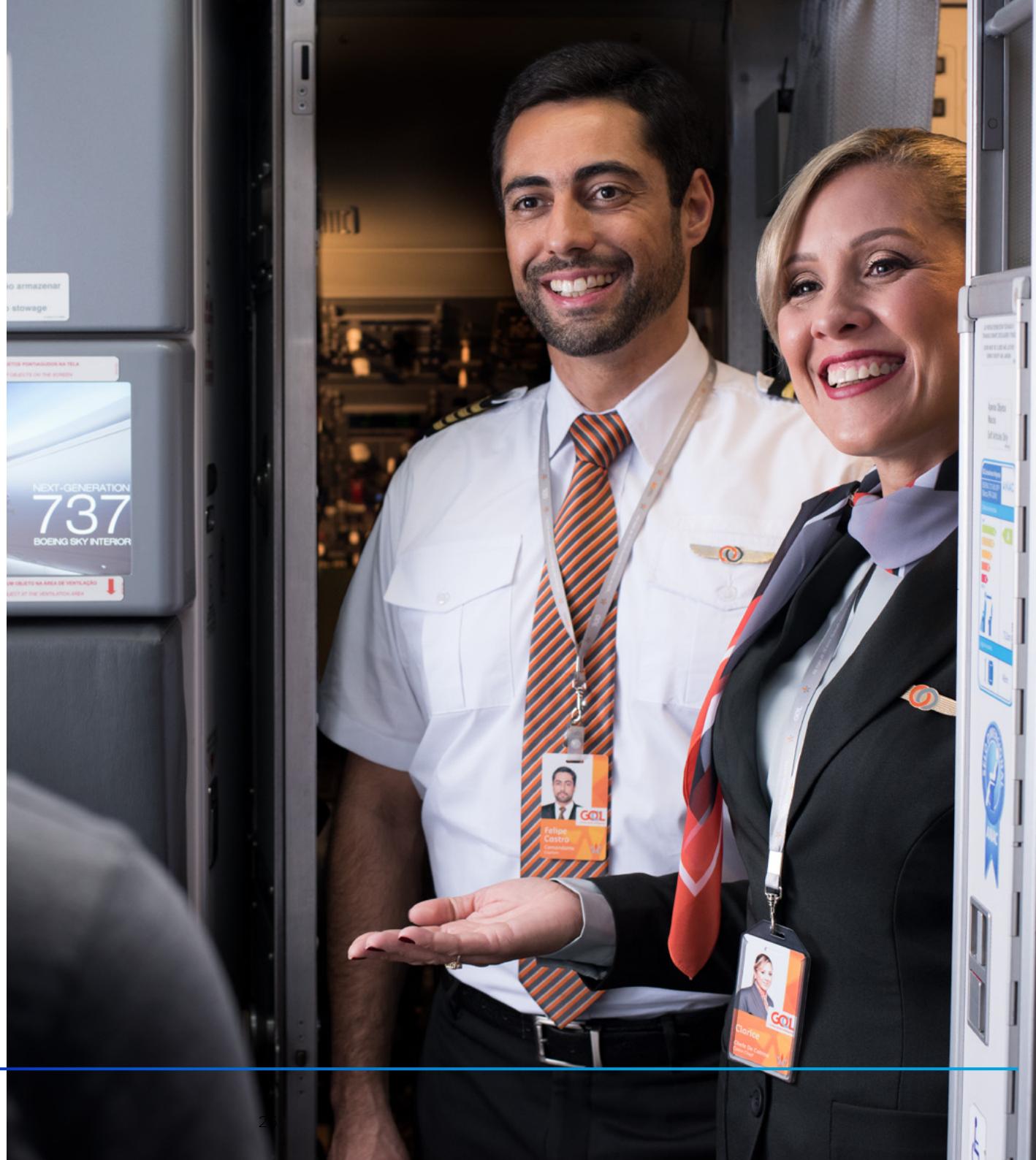
Delta Messenger:

Info service for all customers in the event of service irregularities via SMS/email.

¹ on all Airbus A319 and most A320

² JFK-LAX, JFK-SFO, JFK-SEA, JFK-PDX, BOS-SFO, BOS-LAX, BOS-SEA, DCA-LAX, SEA-FLL, SEA-MCO, SEA-RDU

GOL





PREMIUM ECONOMY - PREMIUM ECONOMY BY GOL

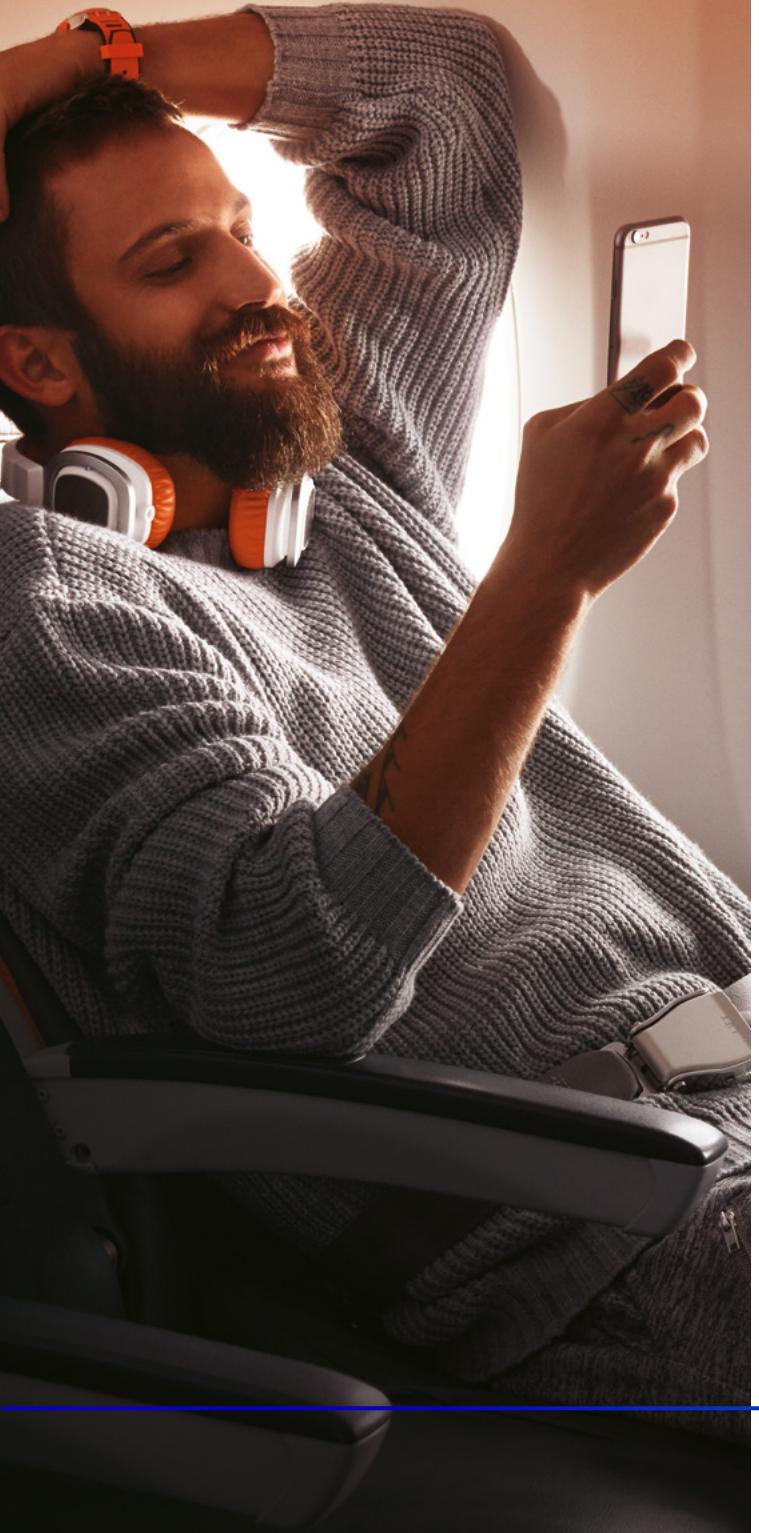
	Boeing	
	737-700	737-800
	3 - 3	3 - 3
	87 cm	87 cm
	15 cm	15 cm
	Yes	Yes
	Yes	Yes
	Yes	Yes

Make your international travels special:

With Premium Economy, customers can enjoy exclusive service and preferred check-in and boarding, in addition to having baggage tagged as priority. When flying Premium Economy, the joy of comfort and conveniences start as soon as customers make use of the GOL Premium Lounge at the São Paulo (GRU) or Rio de Janeiro (GIG). On board attention to detail is a true priority providing customers with a blocked middle seat, more legroom and seats that recline 50% more. Exclusively reserved overhead bins making boarding and disembarking easier

Dining on board:

Customers receive a welcome drink and enjoy an exclusive complimentary menu with hot meals and snacks, in addition to wines and other beverage options.



GOL+ CONFORTO SEAT - THE SPECIAL ZONE WITHIN GOL'S ECONOMY CLASS

	Boeing	
	737-700	737-800
	3 - 3	3 - 3
	87 cm	87 cm
	15 cm	15 cm
	Yes	Yes
	Yes	Yes
	Yes	Yes

Enjoy more leg room:

Customers can enjoy more leg room and have an even better flight on a GOL+ Conforto seat. For a small additional fee on any GOL flight, you get 10 cm (3.9") more leg room and a seat that reclines 50% more¹.

¹GOL+ Conforto seats in row 15 of the BOEING 737-800 do not recline.



ECONOMY - ECONOMY CLASS BY GOL

	Boeing	
	737-700	737-800
	3 - 3	3 - 3
	76 cm	76 cm
	10 cm	10 cm
	Yes	Yes
	Yes	Yes
	Yes	Yes

Feel welcome:

Eco-leather seats to give customer an even more comfortable and sophisticated flight. Customers receive a blanket and pillow.

Dining in the sky: a delight

Customers are served a hot meal, cold light meal, accompanied by salad, bread, dessert or fruit, an assortment of non-alcoholic beverages, including coffee.



GOL+ CONFORTO SEAT - THE SPECIAL ZONE WITHIN GOL'S ECONOMY CLASS

	Boeing	
	737-700	737-800
	3 - 3	3 - 3
	87 cm	87 cm
	15 cm	15 cm
	Yes	Yes
	Yes	Yes

Personalize your travels

Customers who choose the MAX fare, can select a GOL+ Conforto seat free of charge* anytime. Customers who chose another GOL fare, can buy a GOL+ Conforto seat during the booking process or check in. Or via My Reservations, select the option My Flights and upgrade to a GOL+ Conforto Seat*.

*subject to availability



ECONOMY - ECONOMY CLASS BY GOL

	Boeing	
	737-700	737-800
	3 - 3	3 - 3
	76 cm	76 cm
	10 cm	10 cm
	Yes	Yes
	Yes	Yes
	Yes	Yes

Sky Interior, only available at GOL:

Enjoy the comfort of the GOL Sky Interior also on domestic flights. The Sky Interior is made exclusively for GOL. With lighting that simulates dawn, dusk or blue skies, the ample interior space completes the in-flight experience.





PREMIER WORLD - BUSINESS CLASS BY KENYA AIRWAYS



Booking classes: J, C, D, I, Z, O

	Boeing 787-8
	2 - 2 - 2
	78 cm
	180°
	190 cm
	15 inches
	Yes

Best service with incredible comfort:

Relax in the SkyTeam Lounge, make use of Sky Priority, every seat can be transformed into a full flat-seat. Enjoy 3-course menu, 3 main courses to choose from, free baggage allowance of 2 x 32 kg pieces of baggage.



ECONOMY - ECONOMY CLASS BY KENYA AIRWAYS

Booking classes: Y, B, M, U, K, H, L, Q, T, E, N, R, V, X, G

	Boeing 787-8
	3 - 3 - 3
	47 cm
	82 cm
	10,6 inches

**Best comfort, great on-board entertainment,
attractive fares:**

2-course menu, 2 main courses to choose from,
special meals (SPML) can be booked until
24 hours before the flight, e.g. via the Kenya
Airways app.

Additional services:

Lounge access for a fee at Nairobi. Payment
can be made in the lounge by credit card or
cash in USD or KES.



PREMIER WORLD - BUSINESS CLASS BY KENYA AIRWAYS



Booking classes: J, C, D, I, Z, O

	Boeing	Embraer
	737-700	737-800
	2 - 3	2 - 3
	101 cm	119 cm
	Yes	Yes

**Relax at the airport and enjoy more space
on board:**

Msafiri Lounge access at Nairobi Terminal 1D, wider seats, more spacious seating and more space in the baggage compartments for your own hand baggage. Free baggage allowance of 2 x 32 kg pieces of baggage (1 piece of 32 kg within Kenya).

ECONOMY - ECONOMY CLASS BY KENYA AIRWAYS

Booking classes: Y, B, M, U, K, H, L, Q, T, E, N, R, V, X, G

	Boeing	Embraer
	737-700, 737-800	190
	3 - 3	2 - 2
	81 cm	78 cm
	Yes	Yes

Great classes for a small price:

Complimentary catering and 1 piece of baggage, 23 kg.

Additional services:

Access to Msafiri Lounge at Nairobi Terminal 1D at a fee. Payment in the lounge by credit card or cash in USD/KES – subject to availability and flight, which is operated by Kenya Airways or a SkyTeam partner. Discount for Flying Blue Platinum and Gold members who want to bring a guest to the lounge. CO₂ compensation via kenya-airways.com or the Kenya Airways app. Customers can enjoy music, films, documentaries, and TV content on their own tablet with the KQ Cinema App, available on Boeing 737-700 and 737-800 flights.



KEY

Icons



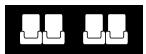
SkyPriority - priority at check-in, baggage drop, security control, boarding and baggage claim



Aircraft type



Sliding door/curtain



Configuration per row



Bed length



Seat pitch



Seat width



Backrest adjustability



Video on demand



Films on a personal device



Power connection



USB port



WiFi

Editorial note:

The information in the Welcome on Board booklet is gathered with utmost care. Nevertheless, in our dynamic industry, things change rapidly, so we acknowledge that some information could be already outdated.

If you notice outdated or incorrect information, please let us know by sending an email to **sales.communication@klm.com** (mention 'Welcome on board booklet' in the subject line) so we can update the booklet accordingly for the next edition.

Status: **July 2019**



EDITION JULY 2019

A special thank you to the German team
for creating the initial brochure

Air France and KLM proudly partner with

